

Strategic Aspects of Delegation

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ASPECTS STRATEGIQUES DE LA DELEGATION

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Résumé

Cet article propose un survol de la littérature sur l'utilisation stratégique de la délégation, dans des situations où une entreprise délègue certaines de ses décisions à une autre entreprise, à une filiale, une de ses directions internes etc. Déléguer peut procurer plusieurs types d'avantages : dans une perspective de court terme, cela peut améliorer la position de l'entreprise vis-à-vis de ses concurrents, ou induire une attitude moins agressive de la part de ses concurrents ; dans une perspective de plus long terme, la délégation peut rendre plus difficile l'entrée de nouveaux concurrents, ou forcer certains concurrents existants à quitter le marché. L'article analyse ces différents aspects, en insistant sur les points-clés d'engagement et de crédibilité.

Mots clés : intégration verticale, délégation, stratégies de marché, effets d'engagement.

Classification CEPREMAP : I.

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Abstract

This paper offers an overview of the strategic aspects of situations where, either institutionally or contractually, a firm delegates some of its decisions to another firm, a subsidiary, an internal division, etc. Delegation may have several kinds of strategic benefits: in the short-term, it may improve the competitive position of the firm, or induce a more lenient behavior from its competitors; in the long-run, it may be used to deter the entry of potential competitors, to foreclose market access or to induce actual competitors to exit. The paper analyzes the trade-off between these possible benefits and the agency costs of delegation, and emphasizes the key issues of credibility and commitment.

Key words : Vertical integration, delegation, foreclosure, precommitment effects.

J.E.L. classification number : C72, D43, D82.

We briefly review here the literature on the "external" strategic use of vertical arrangements, where a vertical structure attempts to affect the competition with rivals. The next two papers focus instead on the "internal" impact of delegation.

The generic framework used here consists of two competing upstream manufacturers U_1 and U_2 producing substitutable goods, and two distributors D_1 and D_2 , facing a final demand in the downstream market. (All firms are assumed to have constant returns to scale; "downstream" firms can alternatively be interpreted as buyers of an "intermediate good", which they transform into a final good through a fixed-coefficient technology.) The competitive game is modelled as follows. First, producers and distributors choose their contractual arrangements: integration through a vertical merger¹ or separation through a particular form of delegation contract. Second, market decisions are taken.

A vertical structure, say $U_1 - D_1$, can then have two kinds of "external" strategic motivations. First, it can try to directly affect the behavior of the competing structure $U_2 - D_2$; attention has there focused on market foreclosure and/or entry deterrence, through "raising rivals' costs" strategies as in Salop and Scheffman [1987]. Second, it can try to "precommit itself" to a certain behavior - either a more friendly one, to induce a friendly response from its rivals, or a more aggressive one, to take advantage over rivals. We review these two motivations in turn.

1 "Raising rivals' costs"

Raising rivals' costs strategies can be used to either foreclose the market or to deter entry, at the upstream or downstream level. We first review the literature on vertical integration and focus on downstream foreclosure. We then briefly mention the literature on exclusive agreements, which has rather focused on upstream foreclosure, as well as on entry deterrence.

1.1 Vertical Integration

1.1.1 The earlier literature

The foreclosure effect of vertical integration has been a subject of controversy. The original argument relied on differences in the market shares of the merging firms, and

¹Horizontal mergers (including, say, a merger between U_i and both D 's) are not considered.

assumed that merging firms would stop dealing with rivals. Integrating with a large distributor, for example, would then allow a medium-size producer to expand at the expense of his rival.

Critics such as Bork [1978] or Posner [1976] argued instead that vertical integration could not increase the profitability of merging firms. They contended that a given vertical stream of production gives rise to a given amount of profits. These profits could be earned by a monopolist at any single stage of production or distribution, but could not be increased by extending a monopoly position from one stage to another.

An early response to this criticism argued that a vertical merger between, say, U_1 and D_1 effectively reduces the number of suppliers available to the rival distributor D_2 , resulting in a higher wholesale price for D_2 and eventually benefiting $U_1 - D_1$ in the downstream competition. However, this argument suffers from several drawbacks: first, following the merger $U_1 - D_1$ may still compete with U_2 to supply D_2 ; second, the merger reduces the numbers of both sellers and buyers in the upstream market, and thus the effect on the wholesale price is unclear; lastly, U_2 and D_2 may "fight back", either by integrating themselves or by developing alternative efficient arrangements to avoid double marginalization. We describe below recent responses to these criticisms.

1.1.2 Opting out versus staying in the upstream market

Salinger [1988] shows that in a Cournot setting $U_1 - D_1$ indeed prefers not to supply D_2 . If selling Q to D_2 does not affect the sales of U_2 but results instead in an increase of the quantity offered by D_2 in the final market, $U_1 - D_1$ is better off distributing Q through D_1 : this leads to the same price in the final market but brings in the additional retail profits that would otherwise go to D_2 . Similarly, $U_1 - D_1$ favors internal supply over buying from U_2 . Salinger also considers an arbitrary number of U 's and D 's, and shows that, if the final demand is linear, a merger leads to an increase in the wholesale price when less than half of the U 's are integrated, and to an increase of the retail price as well - even though the merged firms, facing a lower transfer price, become more aggressive in the final market - if the number of D 's also is large enough.

As pointed out by Ordover-Saloner-Salop [1990], in a Bertrand setting $U_1 - D_1$ has a strong incentive to supply D_2 . If it did not supply D_2 then U_2 would charge the monopoly price corresponding to the demand from D_2 . But then $U_1 - D_1$ would be better off to supply D_2 itself, at a price slightly below U_2 's price: this would have a negligible impact on D_2 's behavior in the final market, and would allow $U_1 - D_1$ to pocket in

the profits that would otherwise go to U_2 . Hence in equilibrium both $U_1 - D_1$ and U_2 supply D_2 at marginal cost, and the merger $U_1 - D_1$ has no foreclosure effect.

1.1.3 Fighting-back strategies

Even if $U_1 - D_1$ decides not to supply D_2 , in order to increase the market wholesale price, D_2 may respond by integrating U_2 . Ordover, Saloner and Salop [1990] also address this issue. In their Bertrand setting (with undifferentiated suppliers, producing at the same marginal cost c), in the absence of any merger, upstream competition drives the wholesale price down to c . If both retailers vertically integrate, their internal transfer price is again equal to c ; thus in the new equilibrium the retail price is the same as before, and the profits of each integrated firm equal the initial aggregate profits of its constituents. If only the merger $U_1 - D_1$ occurs, and assuming that U_1 stops supplying D_2 , then U_2 charges D_2 with a wholesale price higher than c which increases the total profits of $U_1 - D_1$. At the same time it increases U_2 's profits but decreases D_2 's profits, so that the total profits of U_2 and D_2 may be higher or lower. If they are lower, then U_2 and D_2 have an incentive to "fight back" and merge, which in effect brings all firms back to the initial situation; in that case U_1 and D_1 have no incentive to start a merger. If they are higher, however, this "fight-back" strategy is not profitable, in which case U_1 and D_1 can effectively merge to foreclose the market.

1.1.4 Other vertical arrangements

The foreclosure argument relied so far on the inefficiency of linear pricing, which causes double marginalization problems; one may thus wonder whether the argument still holds when non-integrated firms can avoid such double marginalization. Hart and Tirole [1990] address this issue and consider a situation where U_1 and U_2 compete in "contracts" (in effect, two-part tariffs are sufficient). Contrary to the Ordover-Saloner-Salop analysis, if both suppliers have the same costs then U_1 and D_1 have no incentive to merge: whether U_1 still supplies D_2 or not, the merger does not affect the marginal transfer price from U_2 to D_2 , which they optimally set to c (the merger only affects their sharing of the profits); hence the equilibrium retail price is the same, and thus $U_1 - D_1$'s aggregate profits are also the same as before the merger.

U_1 has still an incentive to merge with D_1 , however, if it has a lower production cost ($c_1 < c_2$). In equilibrium, $U_1 - D_1$ has an incentive to undercut U_2 and supply D_2 ,

but only at a price just below c_2 . Thus in effect the merger $U_1 - D_1$ raises the marginal transfer price for D_2 , from c_1 to c_2 , and the strategic benefit (foreclosure effect) of the merger will remain. Note that integrating with U_2 is not an effective "fight-back" strategy for D_2 , since this would not change its marginal wholesale price.

1.1.5 Other foreclosure effects

Bolton-Whinston [1991] and Hart-Tirole [1990] identify other sources of foreclosure. If for example firms must initially sink some industry-specific, non-contractible investments then the same effects that previously reduced rivals' profits would now furthermore induce these rivals to invest less (or not to invest at all).

New sources of foreclosure also appear when there are uncertainties in the needs or supplies. For example, if there is only one supplier and this supplier may not be able to serve both retailers, then a retailer may want to vertically integrate to secure the supplies he needs (since merged firms fully share profits, they are indeed likely to favor internal provision over supplying the independent retailer). This in turn may induce the merging firms to invest more and the remaining firms to invest less.²

1.2 Vertical Arrangements

1.2.1 Exclusive dealing and "raising rivals' costs" strategies

It should be clear that much of the foreclosure benefits of vertical integration can also be achieved through contractual exclusive arrangements. Such role for exclusive dealing has been explored by Comanor-Frech [1985] - focusing on upstream rather than downstream foreclosure - and then further analyzed by Mathewson-Winter [1987] and Schwarz [1987], who allow producers to compete for exclusive dealership. Although they make different assumptions regarding the timing of the decisions, they all restrict attention to linear pricing. (See also Krattenmaker-Salop [1986] for a discussion of the foreclosure effects of exclusive dealing, in connection with the U.S. case law.)

More recently, Bernheim and Whinston [1992] have analyzed exclusive dealing without restricting attention to linear pricing. Assuming that two producers compete for one retailer, they show that if producers can offer two-part tariffs then they have no incentive to engage in exclusionary practices - even if one producer is more efficient than

²Investment effects are distinct in Bolton-Whiston [1991] and Hart-Tirole [1990], due to modelling differences. See Bolton and Whinston [1993] for a thorough discussion of these two papers.

the other. Exclusive agreements can however emerge - and market foreclosure thus occur - when the producer-retailer relationship entails agency problems which cannot be fully solved through contracting, or when entry is at stake.

1.2.2 Entry deterrence

Aghion and Bolton [1987] demonstrate that established buyers and sellers can use their contractual arrangements to inhibit the entry of a more efficient seller. Assume for example that initially, only U_1 and D_1 are present, and that an alternate supplier U_2 may appear, with either higher or lower costs than U_1 . An exclusive arrangement between U_1 and D_1 would effectively deter the entry of U_2 , but there is apparently no reason why D_1 would accept to forego the possibility of dealing with a more efficient supplier. Aghion and Bolton however show that U_1 and D_1 may actually extract some rents from U_2 , by including a provision for liquidated damages, to be paid by D_1 to U_1 if it switches to U_2 : U_2 will then have to compensate D_1 in order to enter the market, so that in effects these "switching costs" are supported by U_2 ; as a result, entry is sometimes deterred (if U_2 's cost advantage is small) but benefits U_1 when it occurs. U_1 can then redistribute part of these extra profits through an adjustment in the wholesale price. More recently, Rasmusen-Ramseyer-Wiley [1991] and Comanor-Rey [1994] have analyzed similar entry deterrence mechanisms, even in the absence of "rent-extraction" from potential suppliers. Rasmusen, Ramseyer and Wiley's argument relies on retailers' miscoordination and on a minimal efficient scale of entry for potential suppliers: the incumbent supplier can sign up a "minority block" of retailers and use the rents he can then extract from the remaining retailers to bribe the first ones. Comanor and Rey's argument relies on the fact that the entry of a new distributor or supplier may not only reinforce competition in the corresponding distribution or manufacturing stage, but also in the industry as a whole, resulting in lower aggregate profits for the incumbent firms.³

³Other vertical restraints can serve for entry deterrence purposes. In a previous version of Rey-Stiglitz [1993], it is shown that exclusive territories can be used to deter geographically limited entry. The idea is that with exclusive territories, independent retailers will react more fiercely than the manufacturer would do, following entry in their territories, because they would not take into account the negative impact on the manufacturer's sales on other territories.

2 Precommitment effects

We now turn to precommitment effects and abstract from foreclosure issues by assuming that U_i can only deal with D_i - whether they are integrated or separated. The classical literature on precommitment effects, reviewed in subsection 2.1, assumes that delegation contracts, if any, are publicly observed. This assumption however requires a strong enforcing institutional setting to avoid false disclosure and private renegotiation of public contracts. Subsection 2.2 then discusses whether delegation with unobservable contracts can still have strategic impacts and subsection 2.3 focuses on whether public contracts may still constitute a credible precommitment device when private renegotiation is possible.

2.1 Public Contracts

Following Vickers [1985], precommitment through public delegation contracts in the context of producer-retailer relationships has been studied by Bonnano-Vickers [1988] and Rey-Stiglitz [1988] and [1993]. Similar ideas have also been developed to analyze the strategic aspect of managerial incentive schemes, i.e. delegation contracts between the owner of a firm and its manager, as in Fershtman-Judd [1987] and Sklivas [1987].

In our basic framework under exclusivity, U_1 has the opportunity to precommit D_1 about its future market decisions by signing a delegation contract that is *publicly observed and irreversible*, i.e. that constitutes a *public commitment*. This contract allows U_1 to manipulate D_1 's best response function in the ensuing competition game in the retail sector. As an example, consider the choice between integration or delegation through a publicly observable two-part tariff (F, w) . Retail decisions are chosen by retailers, taking the wholesale price w as an additive component to the marginal retail costs. U_1 can then manipulate D_1 's best response by choosing the wholesale price w : choosing w above (resp. below) the manufacturing unit cost c triggers a more friendly (resp. more aggressive) behavior from D_1 than under full integration where implicitly $w = c$.

The nature of market interaction then determines whether public delegation contracts should be used to induce tougher or softer behavior by the retailer. Under mild assumptions, models of price competition between differentiated products involve *strategic complementarities*: by precommitting to a reaction curve with higher prices than in the one-shot game, a firm induces its rival to charge higher prices in equi-

librium, which increases its profits. In the above example, manufacturers will then choose $w > c$ to induce more friendly behavior from their retailers, therefore inducing a more collusive outcome than under integration. In models of Cournot competition however, strategic considerations lead firms to precommit to high-quantity responses so as to induce smaller market shares in equilibrium for the rivals. The conclusions are then opposite to the ones obtained above: public delegation contracts with $w < c$ are optimal delegation decisions in order to induce more aggressive behavior from the retailers. Of course, in equilibrium all competitors engage in such public contracting and the equilibrium situation may be worse for the industry as a whole.

The literature offers several examples of precommitment effects through public contracts. In all these, the delegation contract involves a clause (e.g. exclusive territories as in Rey-Stiglitz [1993]) or the determination of some parameter (e.g. a cost-sharing rule of manufacturing costs as in Fershtman-Judd [1987] or Sklivas [1987]) that credibly affects the retailer's behavior and therefore the equilibrium outcome of the market game compared to the case where contract design and market decision are simultaneous.⁴

2.2 Delegation through unobservable contracts

Very often retail contracts, e.g. wholesale prices, are secret and the only observable decision thus is whether retail activities are integrated or delegated to a retailer. In the previous example, if (w, F) is not observed by the rival, U_1 and D_1 will choose w so as to maximize joint profits and F to share these profits, given their expectations about D_2 's market decision. Therefore $w = c$ and the final market decision will follow the same best response function than under full integration: delegating retail activities then has no precommitment effects. If, however, franchise fees are not possible, joint profit maximization ($w = c$) is not compatible with positive profits for U_1 (which would imply $w > c$). In this case, if manufacturers have some bargaining power and in a Bertrand setting, even with secret wholesale prices delegation can be used to induce a more friendly behavior by the retailers.

Katz [1991] provides a general study of the situations where delegation with unobservable contracts matters. To follow his more theoretical approach, we will assume

⁴Allowing contracts contingent on rivals' decisions, Fershtman-Judd-Kalai [1991] obtains Folk Theorems: any possible outcome can be sustained in equilibrium. (See also the 1987 version of Katz [1991].) Kühn [1994] shows however that forbidding such contingencies much reduces the scope for coordination.

from now on that retail contracts determine transfers between U_i and D_i as a function of D_i 's market decision, which is verifiable.

Delegation per se cannot matter when (unobservable) contracting allows U_i and D_i to achieve joint profit maximization. This will be the case when U_i and D_i are risk neutral profit maximizers, do not face any restriction in the contract design and have symmetric information at the contracting stage: this is the case under perfect information but also when contracts are signed before the retailer learns any private information (hidden knowledge) and assuming perfect commitment by the retailer (in particular D_i must be able to commit itself not to quit ex-post).

Delegation with unobservable contracts can matter when the class of contracts is restricted, e.g. when as above franchise fees are ruled out.⁵ Restrictions can also be imposed by informational problems. Following Caillaud-Rey [1994], suppose that under full integration U_i privately learns the value of retail cost, whereas under delegation D_i learns the parameter and is free to quit. A trade-off appears between informational rent extraction and efficient market decision so that, at the optimum, D_i follows a best response function with higher prices (or lower quantities) whatever his retail cost, than under full integration: D_i thus is committed to a more friendly behavior in the market game. Hence in a Bertrand-type model producers may choose to delegate retailing activities. However, in a Cournot-type model, delegation could only provide some credible commitment to a best-response function with lower quantities, which a firm does not wish when competing in strategic substitutes. Caillaud-Hermalin [1993] build a similar model to analyze strategic effects of delegation in a signalling model of entry deterrence, where relevant information is about retail costs. Without delegation, the stable signalling equilibrium requires U_1 to choose higher quantities than under perfect public information when retail cost is low. Delegation can be part of an equilibrium because informational agency problems impose under-production for high retail cost, which relaxes the separating equilibrium condition and thus reduces the costs of signalling.⁶

A second route investigated by Katz [1991] amounts to assuming some kind of

⁵Considering also a restricted class of contracts, Fershtman-Kalai [1993] analyzes a specific discrete model where indifferences are ruled out in the retailers' preferences and where private delegation matters. They also show that, in a model close to Katz's basic setup, a small probability of public observability of contracts is sufficient to make private delegation matter.

⁶Martimort [1994] and Leoty [1994] develop similar ideas to analyze the choice between delegation through exclusive retailers or through common retailers with unobservable contracts.

intrinsic difference ex-ante between U_i and D_i , either because D_i is better informed than U_i at the contract stage, or because U_i and D_i have different attitudes towards risk in profits; delegation through private contracts may again matter, but for selection reasons or for insurance reasons rather than for strategic aspects per se.

2.3 Secret renegotiation of public delegation contracts

Dewatripont [1988] first pointed out that public disclosure of a fully binding contract does not rule out later renegotiation of a new arrangement to the mutual benefits of contracting parties. In the simple model of delegation with two-part tariffs, if a public contract (w^0, F^0) can be renegotiated secretly by U_i and D_i , both parties will renegotiate a joint-profit maximizing contract with $w = c$ and delegation will have no precommitment effects, as in the case of unobservable delegation contracts. However, there are some instances where delegation with public contracts subject to renegotiation can have precommitment effects that would not appear with unobservable contracts. This question is addressed in Dewatripont [1988] and more systematically investigated in Caillaud-Jullien-Picard [1993].

Public contracts subject to private renegotiation cannot matter if unobservable renegotiation results into the same retailer's behavior as under unobservable delegation contracts. That would be the case with unrestricted renegotiation under perfect information, but also in hidden knowledge situations with perfect commitment by the retailer.

Caillaud-Jullien-Picard [1993] analyzes a situation of hidden knowledge about retail costs, with imperfectly binding contracts for the retailers (i.e. with ex-post participation constraints). At the renegotiation stage, U_i and D_i are bound by the public existing delegation contract, that implicitly promises D_i some expected rent. If this rent is low enough, the optimal renegotiated contract will look like the optimal unobservable delegation contract, with under-production compared to full information for high cost retailers and informational rents to low cost retailers - these rents are then sufficient to ensure ex-ante acceptance of the renegotiated contract by D_i . If, however, the rent promised is large enough, inducing ex-ante participation by D_i will limit U_i 's concern about rent extraction and will therefore reduce the need of ex-post inefficient market decision. This means that a high-rent, public delegation contract will induce a renegotiated outcome with more aggressive market decisions (higher quantities, lower

retail prices) than would purely unobservable delegation contracts. The conclusion again depends on the nature of the market game: in Cournot models, U_i will publicly disclose D_i 's tough incentives, which will be robust to renegotiation, whereas in a model of Bertrand competition between differentiated products, public disclosure of delegation contracts is of no use, since it could only support a credible commitment to lower retail prices.

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